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Question: 21

Which client supports Cisco Unified Presence?

- A. Jabber
- B. Lync
- C. Skype
- D. Quip

Answer: A

Question: 22

Which type of signaling does desktop control mode use to control a desk phone?

- A. CTIQBE
- B. SIP
- C. XMPP
- D. SCCP

Answer: A

Question: 23

An administrator group is looking to on-board multiple users with Cisco Unified Communications Manager at one time. Which option should be used?

- A. Bulk Administration Tool
- B. Product Upgrade Tool
- C. Command Lookup Tool
- D. Cisco Unified Communications Manager User Options Page
- E. Cisco Upload Tool

Answer: A

Question: 24

A user wants their name to show on their phone instead of their directory number. Which configuration item allows an administrator to do this?

- A. Line Text Label
- B. Alerting Name
- C. External Phone Number Mask
- D. Caller Name
- E. Description

Answer: A

Question: 25

A user would like all calls to be forwarded to voice mail. The user's phone is not set up with a soft key for this feature. Which option accomplishes this configuration from within the Cisco Unified Communication Administrator Directory Number configuration page?

- A. Call Forward and Pickup Settings > Forward No Coverage External > Select voice mail check box
- B. Call Forward and Pickup Settings > Forward Busy External > Select voice mail check box
- C. Call Forward and Pickup Settings > Forward All > Select voice mail check box
- D. Call Forward and Pickup Settings > Forward Unregistered External > Select voice mail check box

Answer: C

Question: 26

A new user has successfully registered Cisco Jabber. Which option verifies that the Jabber client is connected to all appropriate back-end systems?

- A. Show Connection Status
- B. Report A Problem
- C. Advanced Settings
- D. About Jabber
- E. Reset Jabber

Answer: A

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